

TERMS & CONDITIONS

Entrée Ref #: ECFI100000

Confirmation of Arrangements

This itinerary proposal is presented for client review purposes only – no components are reserved or confirmed until the proposal is formally accepted, and a deposit or full payment is received with signed acceptance of the Terms & Conditions by each travelling adult. Upon receipt of the required payment and signed acceptance of the Terms & Conditions, reservations will be made and confirmed for all components. If a service or accommodation is unavailable as proposed, the client or their agent will be contacted to make alternative arrangements.

Deposit and Payment Schedule

Deposit Payment: A minimum 25% non-refundable deposit is required at the time of booking. Once the program components are confirmed the deposit is non-refundable. **Please note that depending on which suppliers have been proposed it can take between 48 hours and 7 days to confirm all program components.**

Final Payment: A 75% non-refundable final payment is due at 46 days prior to tour departure.

Cancellation Fees

After deposit and up to 46 days prior to departure:

25% of Total Tour Cost

45 days or less prior to departure:

100% of Total Tour Cost

Payment Type

Payment must be made in Canadian funds and may be made by wire transfer or credit card (Visa, MasterCard, or American Express). Please note: Credit card information should never be transmitted via email, but rather via our secure link. Entrée Canada must process the charges in the quoted Canadian funds amount. Your credit card company will exchange this Canadian amount back into your home currency at the exchange rate applicable on the day the bank processes the charge which may result in a slight variance between the Canadian price quoted and the value processed by your credit card company. If you wish to pay by credit card, you will need to complete and return a credit card authorization form once you have accepted this proposal and its terms and conditions.

Change Fees

A minimum fee of CAD \$100.00 may be charged when arrangements are altered at the traveller's or travel agent's request after the initial deposit has been received. Multiple change fees may be incurred if a desired change causes changes in other elements of the tour. Additional supplier penalties may result as well.

Weather

Safety is our primary concern. Please note that on some tours, it may be necessary to modify the itinerary due to weather. If so, we will endeavour to add other sights and activities to replace those omitted. If the itinerary is modified to one that is less expensive than the original, the client will be refunded the difference in cost between the original and modified itineraries. If the itinerary is modified to one that is more expensive than the original, the client's advance approval will be obtained, and the client will be charged the difference between the original and modified itineraries. If a tour is cancelled and no substitute tour is available or acceptable to the client, the client will be refunded the full cost of the tour minus any applicable vendor payments.

The client is responsible for all additional transportation or lodging costs that are necessitated by weather. In addition, if a client has planned to travel by air to a tour or lodging facility that can also be accessed by ground transportation, there will be no refund if the air transportation is cancelled and the client chooses not to access the tour or lodging facility by ground transportation. There are no refunds if a tour operates but the client decides due to weather or any other reason not to participate. Participation in activities, tours, and transportation is not mandatory and purely voluntary. We strongly recommend travel insurance to help protect against unforeseen circumstances.

Responsibility and Acknowledgement of Risk

Entrée Canada Destinations, Inc., doing business as Entrée Canada and Entrée Alaska, (collectively "ECD") acts only as agent for the various independent suppliers that provide overnight accommodations, transportation, sightseeing, activities, or other services connected with the itineraries it arranges (hereinafter: "the services and activities"). The services and activities are subject to the terms and conditions of those suppliers as well as those contained herein.

By accepting this proposal with my signature below, I hereby agree on my own behalf and on behalf of any children under age 18 travelling with me to release ECD and its owners, employees, and representatives from any and all liability and to waive all claims against ECD in respect of the services and activities connected with the itineraries arranged by ECD on my behalf. I further agree that ECD will have no liability for any injury, damage, loss, expense, accident, delay, or any other incident howsoever caused including negligence or default by ECD, weather, force majeure, illness, strikes or other labour disruption, overbooking or downgrading of services, supplier bankruptcy or insolvency, mechanical failure of transportation or for failure of any transportation to arrive or depart on time.

Client Initials: _____

ECD reserves the right to alter or cancel portions of the itinerary as current conditions may require. ECD and its suppliers are not responsible for cancellations or any expenses due to delays, weather conditions, and mechanical breakdowns, or for any other unexpected circumstances as outlined above.

Initials				
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Jurisdiction

Any disputes shall be resolved exclusively in Vancouver, British Columbia, Canada. This agreement shall be governed by British Columbia provincial law.

Activities

Please note that you may be required to sign a liability waiver before you can participate in certain activities that are included in your package. Copies can be viewed in advance upon request.

Additional Charges & Transfers by Private Vehicles

Please note that transfers by private vehicles are quoted based on an estimated period of time. If the actual time used exceeds the time included in the cost, additional charges will be incurred and charged. Any wait time for an airport arrival exceeding half an hour after the scheduled arrival time due to delays for any reason will be at the traveller's expense and will be billed accordingly. This also applies for any private tour that exceeds the time included in the proposal and cost. Other additional charges incurred during your trip will be billed directly to your credit card at the end of your travels as authorized by you on the Authorization Form below. These refer to any extra services or incidentals incurred after the start of your trip and may include but are not limited to: An additional transfer or tour, an additional hotel night/room, additional ski lessons, additional traveller, or any emergency arrangements. All hotel incidentals are to be paid directly by the traveller upon checking out of each property. Failing to do so will result in the credit card being charged.

Identification and Immigration

Clients are advised to travel with government-issued identification that includes a photograph, full name, date of birth, and proof of citizenship (i.e. passport) for all party members at all times. For itineraries that cross international boundaries, passports are strongly recommended and may be required for entry/re-entry. Effective January 23, 2007, all persons, including U.S. & Canadian citizens, travelling by **air** between the United States and Canada, Mexico, Central and South America, the Caribbean and Bermuda will be **required** to present a valid passport. To enter Canada, some foreign nationals may require a visa, or an **Electronic Travel Authorization** and most countries require that a passport be **valid for three or six months** beyond your date of return. Some foreign nationals may only need their valid passport.

Parents travelling with children and/or infants are advised to travel with **identification and proof of citizenship** for each child. If crossing an international border when both parents are not present, the travelling parent may be required to provide a notarized statement from the other parent, in English, allowing the child to travel out of the country. Failure to provide such evidence may prevent entry into that country. Past felony convictions may disqualify individuals from entry into foreign countries. Clients are advised that a D.W.I. (Driving While Intoxicated), or D.U.I. (Driving under the Influence) may be considered a felony in other countries, including Canada. **It is the client's sole responsibility to ensure that they - and any children travelling with them - meet all requirements and possess all necessary travelling documents to enter, exit, or transit through each country or region included in this itinerary.**

CANADA: For more information, consult the embassy, high commission, or consulate of each country on your itinerary and visit <https://travel.gc.ca/> for detailed information on visa, health requirements, and up to date travel advisories. Find out what document you need to travel or transit through Canada at <https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada.html>.

Travel Insurance/Trip Cancellation Insurance

We highly recommend that our clients obtain insurance to protect their vacation investment. A short-term travel insurance policy can cover non-refundable trip costs due to personal or family illness or accident. Entrée Canada Destinations Inc. has no liability or responsibility whatsoever in the event of insolvency or bankruptcy by any of the suppliers selected for your trip. We highly recommend that our clients purchase a travel insurance policy that protects their investment from these and other potential losses. Entrée Canada does not offer trip insurance however it can be purchased through your travel agent.

Consumer Protection BC: Licence #2909